

## Comments left on Indiegogo

<https://igg.me/at/nichezerogrinder/x/16981280>

**Marjorie Shachnow, USA – 18/5/19**

OMG! Just received this grinder and it is so fabulous! The coffee tastes completely different. You can really taste the flavors now, makes a huge difference.

**Russel Goldman, UK – 27/4/19**

Thank you Martin. I ordered and received my Niche within 3 days and so far it has been nothing short of a revelation. Compared to my Mini Mazzer, the consistency of grind and quality of shots I am getting is on a different level. The efficiency and ease of use is genuinely a design masterclass. And, best of all, you have actually saved my marriage because I was about to drop £2.5k on a Mythos under the threat of divorce! Best of luck (although you won't need it with a product this good).

**Gary Chapman, USA – 20/4/19**

March 24th order received on April 19th, 4 days faster than scheduled! Glad to have it; easy to put to use and dial in. The first shots were a definite upgrade!!

**Michael Baker, USA – 19/4/19**

Grinder received and performing as promised! I'm still seasoning the burrs and have had a 0.1 – 0.2 retention on average, and I expect that will near to zero as the burrs become seasoned (which is what I've seen on all the YouTube videos about the Niche). For what it's worth, this grinder is quieter than any of the videos led me to believe, and it's super quick. Also, the grinds for espresso are nearly clump free! A dramatic improvement from my Mazzer mini! It's a top grinder! Thanks!

**Nile Peppas, UK - 2/4/19**

Grinder received promptly, with helpful exchange from the Niche team (thanks James). Great product that lends itself to my more empirical leanings.

**Vincent Politzer, USA – 2/4/19**

I received mine yesterday! (Feb 20 USA order). It has nice presence, there but not bulky, and the narrower footprint is pleasant. The grind cup is heftier and thicker than expected – nice and solid! I like it. Also, I didn't know it would come with a coffee brush! That's a cool little surprise. Had a chance to try it this morning, and the workflow was fantastic! The resulting shot was excellent, with noticeably better extraction with my bottomless portafilter. Looking forward to using it again!

**Rodrigo J Montealegre, Spain – 1/4/19**

Hi, Just received my machine, is absolutely beautiful. I see in the pictures a cup of stainless steel to receive the coffee as it comes out, but did not see it, is it an extra? Would love to have it.

Additional comment - Yes, I did (look in packaging) and just found it, I now have everything, sorry for the confusion, looks great! Am complete and very happy.

**Mr Paul Cowdrey, UK – 26/3/19**

I have been using mine for a couple of months now and couldn't be more pleased. Adjustment is quick and accurate workflow is much easier with no point in weighing the ground coffee just the beans going in. Unexpected bonuses are the lack of mess and not waking the house in the mornings. This is a very well thought out product ideal for the home and much better than the grinders I've had before. Makes lovely coffee!

**Ahmed Abushanab, Germany – 23/3/19**

I received my grinder 2 days ago . I am very happy with the grinder and the workflow. It is really a very good grinder quiet and efficient. No more wasted beans. Thank you Martin for the grinder and hope to see more from you.

**Scott Lannoo, USA – 22/3/19**

I received my grinder today. I am beyond pleased! Thank you Martin for taking the time and making this grinder great!

**Douglas Spence, USA – 21/3/19**

Hi I just got the grinder delivered today, It was a long wait but I was worth every second. I love everything about it the quality of the finish the low noise and the size it takes up on my counter. You guys have done a magnificent job, Congratulations on a really amazing product.

**Jaroslav Horák, Czech Republic – 21/3/19**

Today I received Niche Zero. The first coffee, the grinder is super ... Thank you very much for this product.

**Andy Mullaney, UK – 15/3/19**

March delivery arrived today, unboxing it was a delight. Simple to set-up and very quiet, works exactly as all the reviews says, totally happy with this, it looks amazing too

**Graham Stenson, UK – 14/3/19**

February backer here and mine arrived this morning! Awesome experience from out of the box. Quiet and very easy to use. Thank you.

**Bill Barrett, United States – 21/2/19**

Had my NZ since January and could not be more happy. Replaced my K10, work flow is so much faster and the taste in the cup seems to be the same. Happy not to have to sweep out the doser anymore. Retention is zero as claimed. Using a blank portafilter basket over the beans to control pop-corning. Getting great pours from my Quick Mill V2b EVO. Thanks for a great grinder at a fabulous price.

**Mathieu Lozach, France – 21/2/19**

NZ received (February backer). Awesome product. Tiny little grinder, nicely built. Very low noise level . Very good grind quality, very homogeneous. So much user-friendly. The hidden cordage is nice to have as well. Very low retention near zero. Two things to improve maybe: 1/ the red light always ON and 2/ after a few use, I have to let the lid fall on the grinder a few times to get all the grounds in the cup. But totally worth it. Super happy.

**Anthony Pfrunder, Australia – 18/2/19**

I have received by February batch Niche Zero in Australia and she looks, sounds and grinds the goods. So far exceeds all expectations and will do her first cuppa tomorrow morning.

**Ali Al Rahma, Saudi Arabia – 11/2/19**

My first electric grinder and it has made espresso-making a joy in comparison to hand grinding. Zero retention as advertised, wonderful build, and utterly simple.

**Martin Peters, Sweden - 8/2/19**

I have backed a bunch of projects on Indiegogo and other funding platforms. In my experience, many if not most end up in disappointment of some kind. The Niche Zero is an exception. While I won't call it perfect in my perfectionist eyes, I will say it is fantastic and does everything that it claims it would do. I use it every day and my only headache with it is that the weakest link in my espresso chain has moved from grinder to the espresso machine. Niche Espresso machine on the horizon? :)

**Sebastian Brechtel, Switzerland – 27/1/19**

With just 10 days of experience I can say that I'm super happy with the grinder. Grind quality (only tested Espresso so far) is noticeably better than from my previous grinders (CM80, Rancilio Rocky, La Cimbali Magnum).

Quality is great and the packaging is small and neat. I actually got one of the machines where the grind setting slipped a bit. But Martin offered great service and send new springs that are easy to install and seemed to fix this minor issue.

**Dobrin Botev, Greece – 24/1/19**

With only a week of experience with Niche Zero and it being my first electric grinder, my recommendation will not carry much weight, but I will give it anyway. Solid, simple, beautiful, quiet ... Does its thing as good as it gets! Thank you, Martin!

**Randy Roy, United States – 19/1/19**

I've had my NZ for about a month now. I love it. Quiet, easy to use, consistent. Dialling in a grind has never been easier. Thanks for a great product.

**Lucian Alistar, Romania - 16/1/19**

I received my grinder today. It belongs to January delivery. What a great product! I tried to find a reliable single dose grinder and this is exactly what I was looking for. Martin, I will recommend your grinder to all fresh coffee lovers. Thanks!

**Slava Uvarov, Hungary – 13/1/19**

I've got my grinder just before Christmas and since then, I have been using it every day. I've had some other grinders like Elektra MSC, then Mazzer mini but I like Niche much more. Thanks Martin for the great product! May be small suggestion/idea: if the brush handle would be a little bit shorter, it would be possible to use the brush for cleaning the chute from below.

**Bas van Dorp, Netherlands – 13/1/19**

My grinder got delivered as promised in January! It is actually my first grinder (except some vintage manual ones), I got this because the workflow of single dosing appealed to me. What I like about this grinder is its simplicity in design (no programmable touch screens that will eventually break), the massive conical burrs that move around quietly, and just overall friendly appearance. Great product, easy to use. Kudos to Martin, for creating such a nice device at such a reasonable price!

**Michiel Singeling, Netherlands – 12/1/19**

Received my 'January delivery' order yesterday in good order. Well packaged and well in time! I started using the grinder this morning and must say it was definitely worth the waiting time. My workflow has improved a great deal and there is no more spilling of grounds. My first impressions are very positive, the quality of both the grinder and the ground are great. Thanks Martin for this great design!

**Kostadin Kostadinov, United Kingdom – 10/1/19**

Wow, what an excellent grinder, received today for schedule delivery January, well worth the wait. Works on every level, it is quieter easier to use and gives consistency than previous grinder I had what more can you want. Thank you so much Martin for creating such brilliant product. Wishing you all the best.

**Robert Jones, United States – 9/1/19**

I think this grinder is phenomenal. It easily is the equal of a custom made grinder I own, which costs almost 10x as much (and the Niche is slightly smaller and quieter). The Niche Zero is an excellent buy.

**Robertas Maleckas, Lithuania – 13/12/18**

I've got my grinder last week and I must say it has surpassed my expectations by far. The entire thing is built like a tank, including the grind cup made from stainless steel, with walls thicker than those of a milk jug (has a nice heft to it, too). It has changed my moka pot brews from "okay with milk, sometimes palatable black" to consistently tasty every time regardless of the drink being made. A partnership with a mainstream coffee equipment retailer (Bella Barista?) could help this take off!

**Michael Brabenec, Czech Republic – 10/12/18**

Thanks very much. After the last few weeks, I can confidently say it is a great bit of kit. Well done on designing and engineering something that does what it claims... and does it well.

**Kamil Leszczuk, Poland – 7/12/18**

Hi! Got the grinder two days ago, and so far I've absolutely zero complaints. It looks great, is quiet, relatively small and very easy to use. I think it'd be a great product in any company's line-up – but it's your first product ever, and that makes it even more impressive. Congratulations and best of luck with it, and any future products!

**M<sup>a</sup> Luisa Ballesteros Redondo, Spain – 4/12/18**

Hello Martin, today I received the grinder. Thanks for your great work. I love it, it performs its function superbly and is very silent (my family will thank you every morning). Its design is great. Now I will continue learning and enjoying daily cafes.

**Thomas Chapman, United Kingdom – 2/12/2018**

Hi, Martin and everyone at Niche. Just to say thanks for a fantastic product. The design and work which must have gone into making the grinder must have been very hard but worth it, as everything from the packaging to the finished product has been so well thought out. I will have many years of happy grinding! Thanks again, and continued good luck with your unique product, Tom.

**Ali Moudden, France - 15/11/2018**

Just want to thank the niche team for the excellent product they delivered. I'm very satisfied with the overall quality. Hope to see the niche products family expands in the future.

**Juha Happonen, Finland - 06/11/2018**

Just so love my new Niche Grinder. Vario has left the building...

**Erik Pettersson, Sweden - 30/10/2018**

Thank you for this great grinder. It's beautiful and quiet, I love it!

**Dhanesh Gupta, United States - 30/10/2018**

Amazing grinder—within 2 weeks I ordered one for my office!

**Piotr Soróbka, Poland - 29/10/2018**

To all the poor ones still waiting: It's really worth the wait! The grinder is I-N-C-R-E-D-I-B-L-E! Thank you! You are an awesome team, and you've done something truly unique here.

**Alex Clough, United Kingdom - 26/10/2018**

Had mine a couple of weeks now. Simply brilliant. It's completely changed the flavours in my cup for the better and has made the whole process that much easier. So glad I took the plunge all those months ago.

**Ernst Naezer, Netherlands - 25/10/2018**

A couple of weeks ago my grinder arrived and I've been using it on a daily base since. I can honestly say this beats my old grinders by a mile. The quality of the grind and the evenness is nothing compared to what I was used to previously. Great job team Niche !

**Daan van Duijvenvoorde, Netherlands - 20/10/2018**

Received my Niche Zero a week ago. After a week I can say I absolutely love the grinder. Great grind quality, quiet and no retention! Very happy to have pulled the trigger to back the Niche!

**Peter Good, Australia - 18/10/2018**

My Niche appeared on my front porch in Oz as if by magic on the same day people in the UK were unboxing the first ones. After a couple of weeks of use I am now switching between different espresso beans and filter grinds in a single day without any issues. It has exceeded my expectations and my much loved Sette has been packed off for my son to use. A brilliant job done by the Niche team on a first run product and many thanks to DaveCUK for inspiring us to take the leap.

**Ewan Yick, Singapore - 16/10/2018**

Wow.. being a first time grinder maker. This product certainly shows the in-depth past experience of the creators. Very solid built and grind quality is top notch.. just did a demo to my friends and they are all aiming for one too..

**Horatiu Costache, Romania - 16/10/2018**

Thank you Niche team for a great product!

**Pedro Vera, Spain - 16/10/2018**

So proud and happy to have taken part in this project, I'm really delighted with this grinder. Such a clever design, meets all my expectations. Thank you and congratulations!

**Dan Křepelka, Czech Republic - 15/10/2018**

Ok just received mine and gotta admit, build quality is excellent. Grind cup has few bumps here and there but not a big deal, the machine itself feels and is premium. Grinds really quickly and what had me surprised the most is how quiet it is. I waited a long time but it is really worth waiting for. Don't hesitate guys and go for this one :-). Thanks Martin + team and I wish you guys in Niche all the best in the future!

**Paweł Wakarecy, Poland - 14/10/2018**

That is damn good piece of equipment! Received my Niche week ago and it is indeed worth all this waiting. Congratulation for developing such a product and sorry if I haven't trust in you after stiff 'expresso' promo video :D

**Geoff Foden, United Kingdom - 14/10/2018**

Received and very happy indeed – there's next to no climping, machine is much quieter than my Wewga burr grinder and the cup fits neatly into my portafilter. Very impressed.

**Martijn t' Sas, Netherlands - 12/10/2018**

Today it happened! My Niche/EU/White grinder has landed. As soon as I opened the single layer outer box I instantly witnessed the perfectionism that went into this product. The Niche Zero is perfectly packed. A printed dual layer inner box and the Niche itself held in place with custom fit protective material. This is the kind of quality I was always hoping for on other projects but was never received before! Thank you Niche for making a product that lives up to the promise. Cheers from NL

**Danny Grody, United States - 12/10/2018**

Received my Niche last week and so far it has surpassed my expectations. Like a few have already mentioned, it's solidly built and looks very elegant. Most importantly, it grinds consistently and produces a beautiful espresso! Little to no retention and a definite step up from my Baratza Vario, which says a lot. Very pleased and look forward to delicious coffee in my future! Thanks to the entire Niche team for pulling this off.

**Mike Brennan, United Kingdom - 10/10/2018**

The Niche#1069 has landed!

- quieter
- heavier (feels solid – like it could grind anything)
- grind cup has a few dimples and machining issues – but i can live with that – it works fine.
- quality is far better than i expected, better than most appliances.
- better aroma effect, a pleasant surprise compared to my old Gaggia MDF!
- maybe a “warning” needed re the calibration ring on the packaging, DaveC video here <https://www.youtube.com/watch?v=Y4IMoJqp-Rw> worth a watch.

Well done...

**Marc Albrecht, Germany - 10/10/2018**

Received my grinder today and can say that I am very happy with it:

- quieter than my old grinder
- smaller than I feared, fits perfectly into the spot
- works as advertised (that's not a given with crowdfunding!)

some "cons" I already noticed but those are worth an in-depth discussion :)

Thanks, guys, first impression is perfect!

**Howard Aron, Australia - 9/10/2018**

Wow wow wow. All I can say is well done on an exceptional product, I received my Niche Zero last night here in Australia, it took me four shots to dial it in using 18 grams of beans, and I got 18 grams out. The build quality is fantastic, it has a great feel and looks stunning next to my Atom and Rocket, at last I can now start to enjoy single origin espresso without emptying the Atom each time., thanks guys a very happy customer.

**David Cohen, United States - 7/10/2018**

Have used the Niche for 3 days and I now understand why experts emphasize the importance of grinders (I have been using a Baratza Forte). There is no comparison. The Niche is much quieter, faster and the coffee (which I roast myself) is smoother/more consistent-much better (comparing the same coffee and method of brewing (single cup Technivorm). The cups are much better. This grinder should become the most popular on the planet for coffee enthusiasts who brew single cups. I am very happy.

**Ann Seymour, United Kingdom - 5/10/2018**

Whoopee! My grinder arrived today. Initial feelings – It is definitely quieter than my old one with virtually no retainment of coffee. It fits where my old one was and looks far more stylish. One tiny thing, not bad enough to complain about, just mentioning – the wooden disc the cup sits on isn't finely sanded and has a slight crack in it. It will take some experimentation to find the right setting for the beans I use, but that's to be expected. Now I wish my coffee maker looked as good.

**Lowell Williams, United States - 5/10/2018**

Wow. First shot using factory setting was 29 sec, 60ml with great stripin and excellent crema. 20g in and 20g grinds out (current scale is only good to 1g). Very very quiet compared to my Anfim CODY II (very good grinder but more for a shop than home use). I'll have to stain the wood accents to match the wood panels on my machine to please my spouse (and me) or else make my own and my portafilter is 53mm (La Spaziale Dream T) so I have to be careful using the 58mm cup. I'm a happy grinder.

**Paul Glavin, United Kingdom - 5/10/2018**

Martin, Thanks to you and your team, my grinder was delivered today and it does not disappoint!

**Andrew Daykin, United Kingdom - 4/10/2018**

Thank you very much Martin and the team.

My Niche arrived today and it more than meets my expectations so far, quiet, no retention and easy to use and adjust.

**Tony Lewis, United Kingdom - 3/10/2018**

Thank you, thank you, thank you!!! I received my Niche zero today, and it really does live up to all expectations. It is quiet, consistent, and finally the tasting notes for coffee beans make sense when drinking espresso. I am really looking forward to re-visiting all the different beans I like, and experiencing them afresh.. One very happy customer..